

PATRIOT

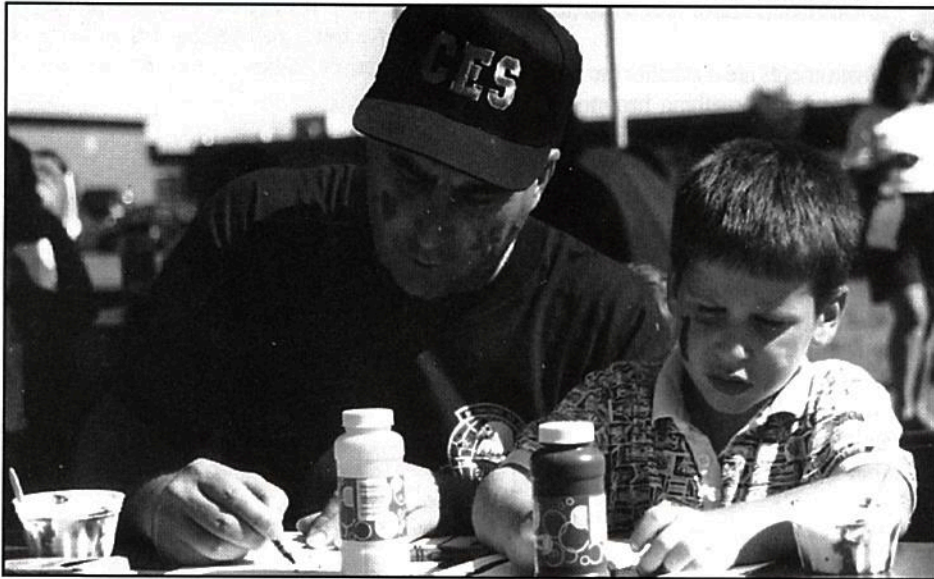
439TH AIRLIFT WING • AIR FORCE RESERVE • WESTOVER ARB

VOLUME 26, NUMBER 10

OCTOBER 1999

FAMILY PICNIC

(more on pages
6,7 and 12)



Reserve families thanked for support



FAMILY FUN — Westover's Family Day picnic on Sept. 11 had something for everyone. Top left, Maj. Paul Babin colors with his five-year-old son Nicholas. Top right, Wynemah Wiecher dances with her daughter Mikaela, the wife and daughter of 1st. Lt. Bill Wiecher. Lego lovers crowded the kids' tent staffed by Family Readiness Center members, left, while Adam Menard, age 9, hits the bulls-eye to dunk his dad, CMSgt Chris Menard, senior enlisted advisor.

"LIVING THE STANDARD"

When was the last time you asked yourself how you measure up in the 439th Airlift Wing?

Typically, we receive performance feedback, Officer Performance Reports (OPR), Enlisted Performance Reports (EPR) or Civilian Appraisals. Officers have mandatory feedback sessions and this is expanding to enlisted members also. You see your supervisor periodically; you talk to people. Surely if something wasn't going right you would be told. So with the many opportunities for the system to sit us down and tell us how we are doing, why take the time myself?

I believe that most of our feedback sessions and instruments are used after the fact, and that's a problem. Typically, we give feedback only when something becomes a problem and the feedback is usually negative. I believe it is important for all of us to measure ourselves at regular intervals. Sort of keeping ourselves on course by checking our own compass and not waiting for someone else to do it for us. "OK, but what do I use?" you may ask. My supervisor tells me things, my job has requirements, I have my own personal ethics, and my wing commander is talking about "living the standard". My suggestion to you is to use something that overarches all of these things, the Air Force Core Values:

Integrity First Service Before Self Excellence in All We Do

Use them as *your* compass. Every one of us, reservist, civilian and ART, subscribes to these values by being a member of this wing. This is the standard that applies, the "ONE STANDARD". It applies the same to everyone. It does not matter whether you wear a flight suit, BDU's, civilian clothes or the blue uniform to work. Measure yourself and your performance against these core values periodically. It's not hard and it really doesn't take much time. Measure yourself on your drive home from the UTA or at the end of the workweek. By doing so, you will stay on course. If your assessment shows you measure up, you will be "Living the Standard!"

In this issue of the *Patriot*, there is a chart on page five that lists the adverse actions in 1999 that the wing has been required to take on those individuals who have not "lived the standard." It is included to show you that these things happen in the 439th and that the actions taken were fair and consistent. Your welfare and your success are what matter to me, because ultimately your success leads to our wing's success.

by Col. Martin M. Mazick
439th AW Commander

COMMENTARY

Briefs

O'Brien is selected distinguished graduate

SSgt. Norman F. O'Brien, of the 439th Communications Squadron, was recently named Distinguished Graduate of the Electronic Computer and Switching System Apprentice Course at Keesler AFB, MS. O'Brien achieved a 100 percent average during the course while at the same time maintaining his military and squadron duties in exemplary manner.

Citizen Airman looks for cancer survivors

Citizen Airman magazine would like to publish an article on cancer in the Air Force Reserve. They are looking for five of six folks to be interviewed who have been diagnosed with cancer, have been treated and are either in remission, cured or cancer-free now.

The magazine is interested in knowing how their units and the Reserve assisted them while going through treatments. Also how this affected their jobs.

Anyone interested may contact the Citizen Airman staff at DSN 497-177, commercial (912) 327-1773 or by e-mail at citizen.airmen@afrc.af.mil.

Angel Flight seeks volunteer pilots

The non-profit Angel Flight New England is asking private aircraft pilots to fly patients to get the medical help they need. Angel Flight works with individuals; hospitals, health care and service organizations to transport people whose medical problems make it necessary for them to travel for diagnosis or treatment and whose financial resources are limited.

They also help family members visit critically ill loved ones. For more information, call Maureen Fluet in Chicopee at 593-9796 or 1-800-549-9980.

November UTA
A UTA Nov. 6-7
B UTA Nov. 20-21

PATRIOT

"This funded Air Force newspaper is an authorized publication for members of the U.S. military services. Contents of the *PATRIOT* are not necessarily the official views of, or endorsed by the U.S. Government, the Department of Defense, or the Department of the Air Force."

"The content is edited, prepared and provided by the Public Affairs Office of the 439th Airlift Wing, Westover Air Reserve Base. All photographs are Air Force photographs unless otherwise indicated."

439th AW Commander

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SSgt. Anne Kymalainen

SSgt. Andrew Reitano

SSgt. Nancy Robbins

AIC. Amber Ryals

Westover spells R-E-L-I-E-F



SrA Denise Johnson

by SSgt. Charlie Cangemi

It's probably a safe bet that the Federal Emergency Management Agency (FEMA) has Westover's phone number on speed dial.

Although specifically designed to transport military cargo in support of the national defense, the C-5 also boasts an impressive record of humanitarian missions. Usually these missions include natural disasters, but the C-5 also travels to places like Somalia and El Salvador to bring relief to civilians after war destroyed their land and economies.

Supplies usually include water, food, and medical supplies. But sometimes they include skilled personnel: Westover's civil engineers have flown to third-world countries to rebuild schools and churches. Medical personnel have trekked to remote villages in Honduras and Guyana to provide medical care for the poor.

Most recently, on a mission flown just before Hurricane Floyd struck the East coast, C-5's moved a military medical unit and two helicopters out of Floyd's reach. The helicopters were flown from Patrick AFB, Cocoa Beach, Fla., to Dobbins AFB, Marietta, Ga.

"Now we have to pick them up and bring them back," says Col. David J. McCarthy, 439th operations group commander, after the hurricane moved north.

"It feels good to help folks out," McCarthy added, referring to Westover's ongoing role in disaster relief efforts.

Relief Missions

1999

The 439th CES rebuilt a Honduran community destroyed by Hurricane Mitch in January. The civil engineers deployed to El Progreso on March 13 as part of Joint Task Force Sula. The humanitarian mission was the first of several in order to help rebuild schools, clinics, bridges, culverts and dig wells.

In January days after Hurricane Mitch ravaged Honduras, a Westover C-5 carrying nearly 200,000 lb. of relief supplies landed at Soto Cano Air Base.

1998

In August seven members 439th ASTS, in the midst of their annual tour at Ramstein AB, responded embassy bombings in Nairobi, Kenya and Dar es Salaam, Tanzania.

1997

During July and August the 439th Medical Squadrons deployed to Guyana in order to Support New Horizon Guyana '97. The Westover contingent provided medical care for deployed military members and Guyanese citizens at several locations in the country.

1996

Volunteering in February 1st Lt. Kevin Thomas, CES, was first 439th AW volunteer in Operation Joint Endeavor. Leaving in March, Thomas was the first to serve on the ground in Taszar, Hungary to support the Bosnian effort.

During the final week of February a 439th aircrew delivered 100,000 pounds of humanitarian aid to Paraguay for the Project for the People of Paraguay.

1995

When America prepared for Thanksgiving, the people of El Salvador thanked the 337th aircrews hauling humanitarian supplies to the Calle Real community displaced by the civil war in their country.

1993

Hurricane Andrew ravaged Homestead AFB, FL, on Aug. 23, 1992. Fifteen months later Westover was still helping out. Westover had flown 12 missions into Homestead and Opa Locka Coast Guard Station as part of program called SABER. A project under this name usually consists of painting, paving, renovating facilities and repairing roofs and utility systems.

In August Westover teamed up with a Massachusetts-based organization, CHANGE, to airlift 45,000 pounds of humanitarian supplies to Guatemala. These supplies donated by CHANGE were used to set up a clinic in a rural area of Guatemala.

During the summer months, as part of Operation Restore Hope, Westover aircrews flew stage operations from Cairo, Egypt to war-torn Mogadishu, Somalia.

1992

In August, when it became apparent that Hurricane Andrew was going hit Southern Florida, Westover prepared itself to be one step ahead of the natural disaster. Preparing a total 12 flights, Westover arrived just as Andrew left carrying with them the aid needed to begin the rebuilding process to Homestead AFB.

Information compiled by AIC Amber Ryals



Reserve, full-time JAGs explain roles

Understanding the functions of the two base legal offices will help reservists find the legal help they may need.

by MSgt. Sandi Michon

They have a separate but symbiotic relationship.

That's the best way to describe the reserve and the full-time legal offices on base.

"We are two distinct offices, with different responsibilities, that merge when needed to support the Wing commander and the base," explained MSgt. Lorraine Moore, 439th AW law office manager.

According to Moore, if people understand the different legal functions, they can contact the right resource for their specific needs.

The full-time legal office (557-3513) is staffed weekdays, 7:30 a.m. to 4 p.m. Maj. Cheryl D. Lewis is the staff judge advocate and Kathy Kies is the legal secretary. This office is the direct legal arm for the commander and deals primarily with environmental issues on base, contracting, and labor concerns for base civil service employees. The office also provides legal assistance by appointment for active duty military members and their families.

Although Westover is a reserve installation, Lewis holds one of the few active duty Air Force positions on base, usually a two-year assignment. Westover was the first of six reserve units to be assigned an active duty staff judge advocate.

The reserve legal office deals with matters affecting reserve units/members assigned to Westover. This includes more than 2,400 base reservists, tenant units and geographically separated units.

They are staffed both UTA weekends. Maj. Theresa Negron is the staff judge advocate; Capt. Lawrence Josiah is deputy staff judge advocate. Moore is law office manager and SSgt. Janet Bicho is the paralegal journeyman.

The reserve legal team conducts training in the Law of Armed Conflict, the Uniform Code of Military Justice, and ethics issues. Corrective actions against military members (Article 15s, court martials) are handled by the reserve office, as well as legal advice to commanders. Legal assistance to reservists is typically restricted to mobility requirements,

such as Power of Attorney and wills. Retirees may receive similar legal assistance, but only as time and staffing permits.

The reserve law staff provides mobility line support to check reservists' legal status prior to mission departure. They may also assist with accident/safety investigations serving as legal liaisons, or as part of investigative teams.

According to Negron, the reserve legal office has no claims authority, nor defense legal services.

Any reservist needing help with claims, or personal defense may contact the Claims Office and Area Defense Counsel respectively at Hanscom AFB, Mass. for assistance. Reservists with military participation concerns with their civilian employers may contact the state Employer Support of the Guard and Reserve (ESGR) office for assis-

**Area Defense Counsel
Hanscom AFB, Mass.
DSN: 478-3983
Comm. 781-377-3983
Fax: (478) or (781) 5167**

**The National Committee for
Employer Support of the Guard
and Reserve
Arlington, VA.
800-336-4590
DSN: 426-1400
Comm. 703-696-1400
NCESGR@RA.OSD.MIL**

tance. (See box for both addresses.)

The reserve legal office is open on UTAs from 8 a.m. to 4 p.m. for commanders and first sergeants. General legal assistance to reservists is available on a walk-in basis Saturdays from 1 – 3 p.m. Reservists that work different shifts may call 557-3180 for an appointment.

Both legal offices are located off the central hallway in Building 1850.

Maj. Lewis is Staff Judge Advocate

by MSgt. Sandi Michon

Maj. Cheryl D. Lewis is Westover's staff judge advocate, replacing Capt. F. Scott Risley who was transferred to a position in Washington D.C. in July.

Lewis arrived at Westover after a three-year stint with 5th Air Force Headquarters at Yokota Air Base in Japan. Since joining the Air Force in 1990, she has also served in Nebraska, Guam and at the National Security Agency at Ft. Meade, MD.

Born in Waco, Texas, Lewis grew up in Dallas and graduated from Southern Methodist University with a triple major in criminal justice, political science and sociology. She received her law degree from Catholic University of America in Washington, D.C. in 1988.

According to Lewis, the military provided an opportunity to practice a wide variety of law specialties, and the opportunity for travel. "I've always been interested in serving – both the community and my country," said Lewis, regarding her decision to join the Air Force.

Lewis is positive about her two-year

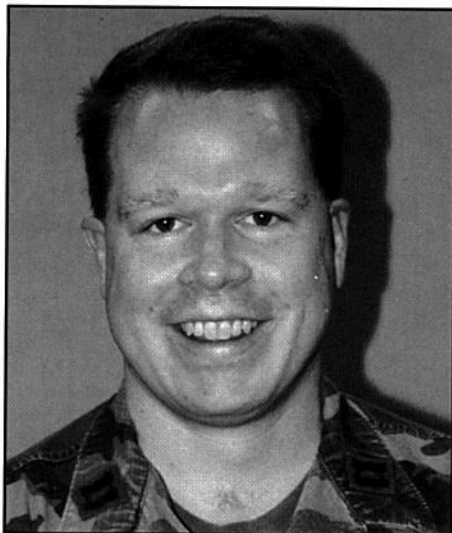


MSgt. Sandi Michon

Maj. Cheryl D. Lewis

active duty assignment to Westover. "I'm looking forward to learning more about the Reserve component," she said, referring to her first assignment to a reserve installation.

Lewis, her husband Ralph Nichols, and their four cats currently reside in Springfield.



Capt. Lawrence Josiah

Capt. Josiah joins legal staff

by MSgt. Tom Allocco

Capt. Lawrence Josiah, a former Portland, Oregon reserve legal officer, joined the Westover Staff Judge Advocate's office in August. Josiah will serve as assistant staff judge advocate in the four-member office, which is responsible for issues including military justice and legal assistance for mobilization and readiness.

A native of Rockland Center, Long Island, N.Y., Josia was commissioned through the AFROTC program at Western New England College School of Law in Springfield, where he earned his law degree in 1993.

He served on active duty as a legal officer specializing in claims and military justice at Yokota Air Base, outside Tokyo, Japan from 1994 to 1997.

Josiah joined the Air Force Reserve as a legal officer with the 939th Rescue Wing in Oregon in 1997. Last June he assisted in providing legal assistance during the mobilization of about 200 of the Portland reservists who were activated and deployed to Brindisi, Italy in support of the Allied Force Kosovo air operations.

Josiah resides in Enfield, Conn., with his wife, Lisa, and their three-year-old son, Ryan. He is employed as a tax consultant with Arthur Andersen LLP in Hartford.

THE BOTTOM LINE

FY 99 Discharges, Involuntary Reassignments & Involuntary Demotions

Rank	Offense	Action
SrA	*Misconduct – Failure to Meet Financial Obligation – AMEX – Unsatisfactory Participation	Discharge—General (Under Honorable Conditions)
SrA	*Misconduct – Failure to Meet Financial Obligation – AMEX – Unsatisfactory Participation	Discharge – Under Other Than Honorable Conditions (UOTHC)
SSgt	Commission of Serious Offense, Other Serious Offense; failure to report for Random Drug Testing	Discharge – Under Other Than Honorable Conditions (UOTHC)
A1C	BMT discharge – Homosexual conduct	Entry Level Separation without Characterization
SrA	Financial Irresponsibility, Criminal and Personal Conduct – falsification on security clearance being denied on security forms	General (Under Honorable Conditions)
SSgt	Drug Abuse (Cocaine) – caught on Random Drug Testing	Discharge – Under Other Than Honorable Conditions (UOTHC)
SrA	Drug Abuse (Marijuana) – caught on Random Drug Testing	Discharge – Under Other Than Honorable Conditions (UOTHC)
A1C	Failure to report to BMT	Entry Level Separation without Characterization
AB	Failure to report to BMT	Entry Level Separation without Characterization
A1C	Fraudulent Entry	Entry Level Separation without Characterization
A1C	Fraudulent Entry – failed to disclose prior use of marijuana	General (Under Honorable Conditions)
SSgt	Fraud, Forgery; Member forged an amendment to orders and was overpaid	Under Other Than Honorable Conditions (UOTHC)
AB	Member did not go to Basic Training when scheduled.	Entry Level Separation without Characterization

Rank	Offense	Action
	Member taking disqualifying medication	
A1C	Member discharged at Basic Training within one month of arriving. Conditions that interfere will Military Service, mental disorders	Entry Level Separation without Characterization
AB	Failure to report for Basic Training	Entry Level Separation without Characterization
SSgt	Pattern of misconduct, unsatisfactory performance and irresponsibility in the management of personal finances. SAF disapproved retirement, member was discharged	Under Other Than Honorable Conditions (UOTHC)
A1C	Suicide attempt at Basic Military Training	Entry Level Separation without Characterization
TSgt	Unexcused Absences, AMEX misuse and Failure to pay	General (Under Honorable Conditions)
SSgt	Unsatisfactory Participation	General (Under Honorable Conditions)
SSgt	Unsatisfactory Participation, AMEX Failure to pay	General (Under Honorable Conditions)
SrA	Unsatisfactory Participation	General (Under Honorable Conditions)
TSgt	Failing to fulfill NCO responsibilities/drank at work	SSgt
MSgt	Failure to achieve appropriate skill level for grade	TSgt
TSgt	Unsatisfactory Participation and misuse of government card	SSgt
SSgt	Failing to fulfill NCO responsibilities/misuse of government card	SrA
SSgt	Failing to fulfill NCO responsibilities/misuse of government card	SrA
SSgt	Failure to maintain skill level for grade	SrA



VOLLEYBALL — Squadrons vied against each other throughout the afternoon of the picnic. The 439th SG/Services team took the top spot.

Wing Family Day

photos by MSgts. Sandi Michon and W. C. Pope

by SSgt. Nancy Robbins

New England's summer drought was a long one — but the day before the 439th Airlift Wing's Family Day, the heavens opened and dropped more than four inches of rain on Westover.

Things looked a little grim for the 20-plus volunteers who set up tents, ran wires for sound systems, lugged in the barbecue pits and ferried to and from Amherst College, totting hundreds of chairs and tables during the week preceding the picnic.

But thanks to an overnight Canadian cold front swooping across the region, Saturday, Sept. 11 dawned bright, cool and sunny — picture-perfect picnic weather.

Most of the 2,402 members of the wing, with significant others and little ones in tow, turned out to enjoy good food, great company, cool music, and one kick-butt volleyball tournament.

"First of all, thank the Lord we had great weather!" said Wing Commander Col. Martin Mazick.

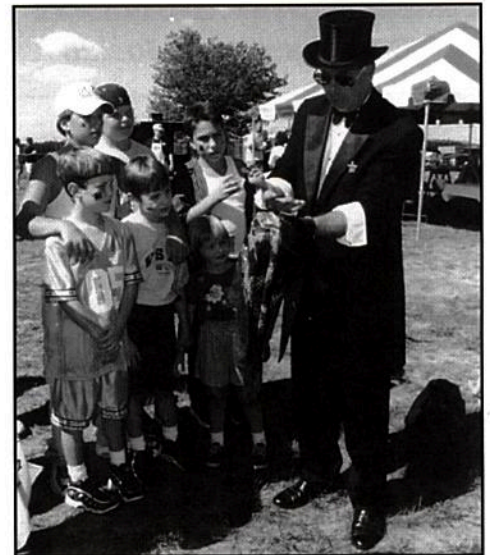
"I am extremely pleased at the way the picnic was accomplished, and the turnout was tremendous. This is a great opportunity to say 'thanks' to all of the wing's members, and to let them enjoy a day with their families," Mazick added.

And thanks to the members of the Galaxy Community Council, who volunteered to cook the 2,000 pieces of chicken, roughly 2,000 burgers, 750 hot dogs and 500 sausages in order for the reservists to enjoy the day.

"The Galaxy council and the Chicopee

American Legion Post 275 made it possible for ALL of the wing to enjoy the day, and these two organizations also donated money to the children's raffle, so even the young ones got the chance to take home something extra," Mazick said.

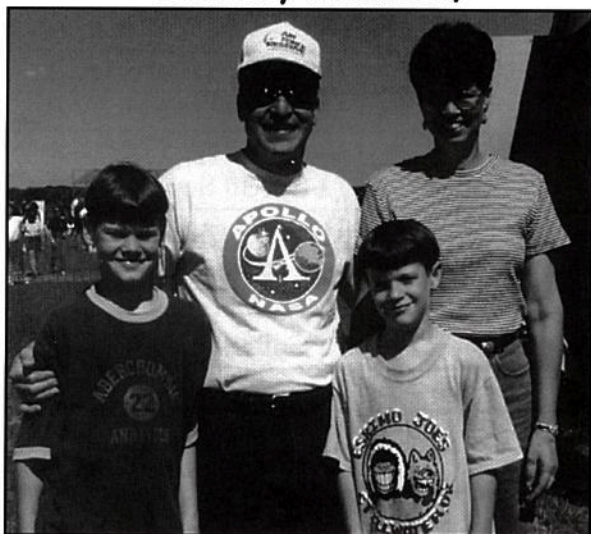
In the Great Volleyball Tournament '99, when it was all said and done, the 439th Support Group/Services Squadron team held on to take top honors for the day. The 439th Maintenance Squadron came in second, with the 58th Aerial Porters tallying a respectable third place finish.



THE ARTS — In top middle photo, "Magic Al" Sawicki, of the Community Galaxy Council, performs a trick for a group of children. Above, TSgt. Sharon Riley, 42nd APS, paints a giraffe on Nicole Larson, daughter of SSgt. Wesley Larson, 439th MXS.

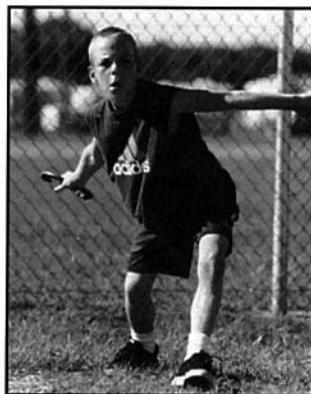
What does Mommy or Daddy do at the base?

Col. Martin Mazick, 439th commander
Col. Mary Jo Mazick,



Matthew, 8: (Dad) "All I know is that he flies planes. That's all." (Mom) "She goes to her office and does work with her papers."

Marty, 12: (Dad) "He works. He flies planes." (Mom) "She investigates."



John Archambeau, 11
(son of CMSgt. Bill Archambeau, 439th AES)

"I can't pronounce it... he tests the water... He only works some weekends..."

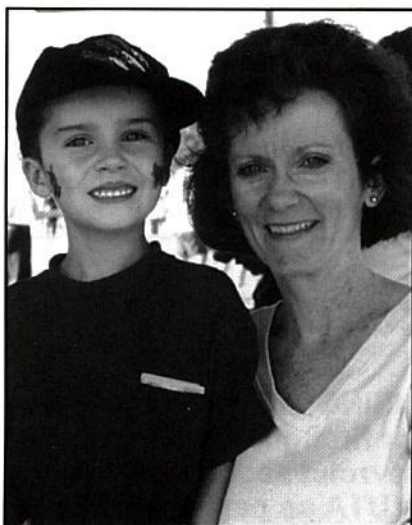
MSgt. Linda Colucci,
439th OSS



(MSgt. Tony Colucci, 337th AS)

Toni, 3: "Daddy flies in a big airplane and Mommy works on a 'compooter'."

Maj. Theresa Negron
439th AW/JAG



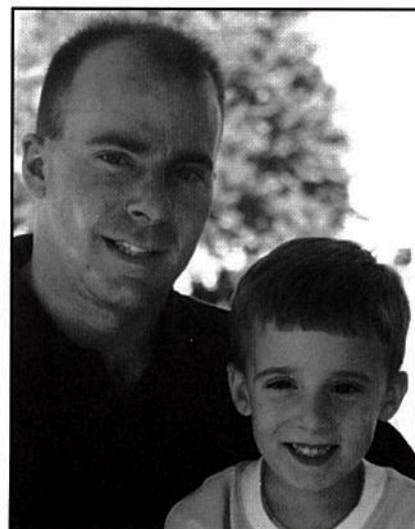
Steven, 6:
"She goes to a girl's army... She works to get money... Actually, she works for a boss."

1st.Lt. Vanessa Gosselin
439th ASTS
SSgt. Martin Gosselin
439th MDS



Brandon, 8: "I don't know."

MSgt. Michael Sullivan
439th LGC

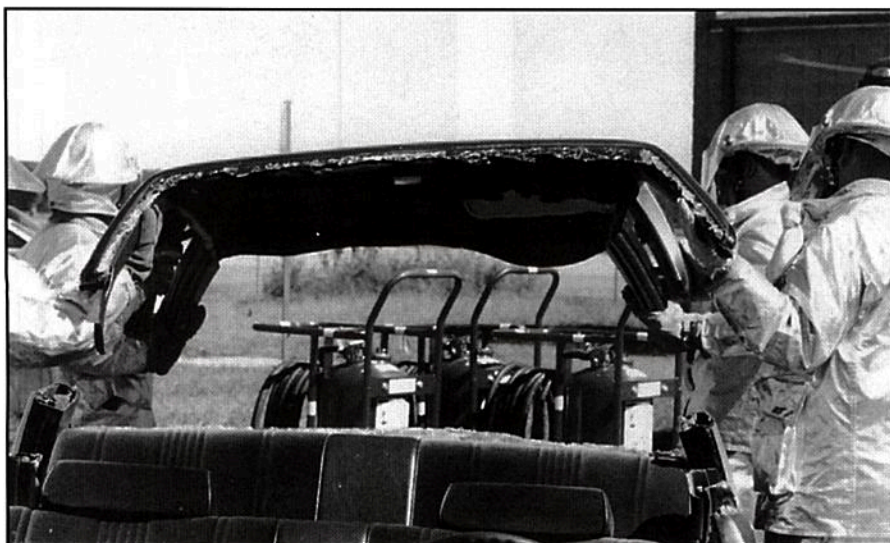


Kyle, 5:
"Daddy works on C-5's"

AIR RESERVE PERSONNEL CENTER CY00 BOARD SCHEDULE

<u>DATES</u>	<u>BOARDS</u>	<u>REQUIREMENTS</u>
<u>6 - 11 MAR 00</u>	<u>MANDATORY</u>	<u>DOR/TYSD or earlier</u>
	FY01 Line and Nonline Major	30 Sep 94/31 Mar 89
	FY01 JAG and Chaplain Capt and Lt Col	Capt 30 Sep 97/30 Sep 94 Lt Col 30 Sep 94/31 Mar 82
	<u>POSITION VACANCY (PV)</u>	<u>DOR or earlier</u>
	FY01 Line and Nonline Major	29 Feb 96
	FY01 JAG and Chaplain Capt and Lt Col	Capt 28 Feb 98 Lt Col 29 Feb 96
<u>17 - 21 APR 00</u>	Reserve Command Screening Board (RCSB)	
<u>19 - 24 JUN 00</u>	<u>MANDATORY</u>	<u>DOR/TYSD or earlier</u>
	FY01 Line and Health Professions Capt and Lt Col	Capt 30 Sep 97/30 Sep 96 Lt Col 30 Sep 94/31 Mar 82
	<u>POSITION VACANCY (PV)</u>	<u>DOR or earlier</u>
	FY01 Line and Health Professions Capt and Lt Col	Capt 31 Jul 96 Lt Col 31 May 96
<u>16 - 21 OCT 00</u>	<u>MANDATORY</u>	<u>DOR or earlier</u>
	FY01 Colonel	30 Sep 97
<u>28 NOV - 1 DEC 00</u>	Reserve <u>Brigadier General</u> Qualification Board	

The table above is the current officer promotion board schedule for CY00. Each board has special requirements. Any questions should be directed to Career Enhancement, MSgt. Ann Fluegge at Ext. 3436.



Rescue training

RAISING THE ROOF — West-over firefighters dismantled a Chevrolet sedan on the September UTA as part of a training exercise. The training included the use of the Jaws of Life, cutters and a piece of equipment called Rams. Efficient use of rescue equipment may result in lives saved.

photo by AIC Amber Ryals

Reservist on TDY in Italy helps save a hiker's life

by MSgt. Tom Allocco

An afternoon outing during annual tour training in Italy turned into a chance to save a life when SSgt. Edward LaRoche of the 439th AGS helped a heart attack victim in July. An avid hiker, with training in wilderness first aid, LaRoche recognized the symptoms of a heart attack and took control of a situation when friends of the victim failed to respond properly.

LaRoche, an avionics technician, was at Sigonella NAS, Sicily with members of the aircraft generation squadron on annual tour training when he used off-duty time to hike up Mount Etna. He followed a four-mile trail that carries hikers up to an elevation of about 4,500 feet.

He was hiking alone, about three-quarters of the way up the mountain when he spotted four Italian hikers milling around a fifth man who had fallen into a ditch by the side of the trail. The victim appeared to be in his late 50s.

"His heart was pounding. I asked one of the persons who spoke some English about his vital signs and he said the man had a dull pain in his chest and back, and other symptoms of a heart attack. Also, the weather was cool and he looked like he was getting cold," LaRoche said.

His friends were trying to get the



SSgt. Edward Laroche

victim on his feet to walk down the mountain, which LaRoche realized was a dangerous mistake. LaRoche took charge and told everyone to take off extra clothes to cover the victim. He then directed them to use a cell phone to get help. The victim was later taken by emergency vehicle and helicopter to a hospital.

The incident only took about 30 minutes before the arrival of help, but LaRoche will have lifetime of satisfaction that he was in the right place at the right time and able to use leadership and first aid skills to save a life.

AF Academy prep school open to all reservists

ROBINS AIR FORCE BASE, Georgia – Enlisted reservists who want to become an Air Force officer may want to pursue their dream by applying for the U.S. Air Force Academy Preparatory School.

Each year the academy offers 85 of its 240 prep school students authorization to members of the Air Force Reserve Command and Air National Guard to attend the 10-month course, which begins in late July for students age 17-21.

To earn an appointment into the academy, students must complete the prep school, meet academy entrance requirements and must be selected by the academy board.

The prep school's curriculum emphasizes the same four areas at the academy—academics, military, athletic and character. The academics program includes three subject areas - English, mathematics and basic sciences. It begins with a review of high school and rapidly accelerates to cover the equivalent of a college year of study in these areas. Additionally, students take part in military training, physical conditioning/athletics, and character development.

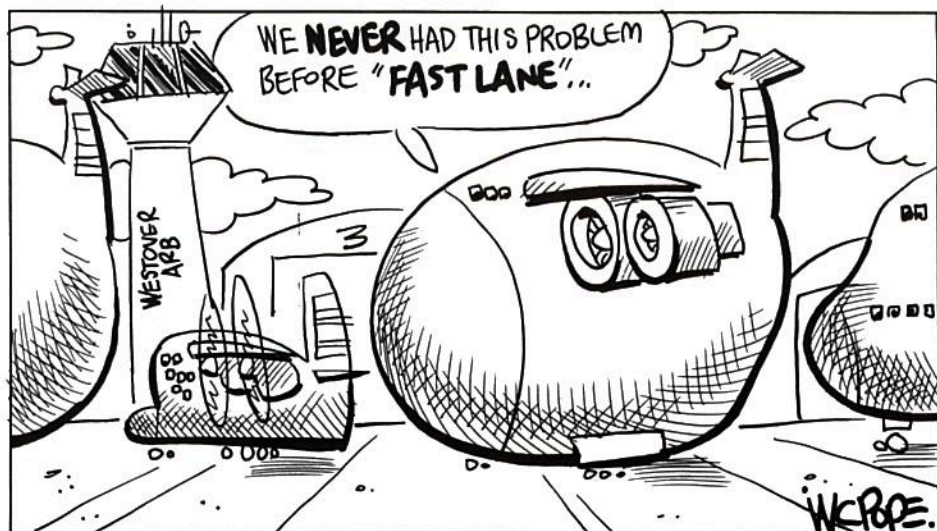
To apply, individuals must complete Air Force Form 1786, Application for Appointment to the United States Air Force Academy Under Quota Allotted to Instructions for completing the form are in Air Force Instruction 36-2019, Air Force Academy Preparatory School. The completed form then goes to the local unit commander and military personnel flight.

Reserve airmen who attend the prep school are called to active duty for the period of time necessary to complete the program. For retirement purposes, this active duty time is of the regular force.

They receive the same amount of pay as other academy cadets. If they disenroll from the prep school, they are discharged from the Air Force with no obligation to serve in the inactive reserve.

More information is available by calling the academy at 1-800-443-8186 or logging onto the academy website: <http://www.usafa.af.mil>

(AFRC News Service)



Center for Performance Planning Class Schedule

Confronting Difficult Issues

This three-day course focuses on structured methods for confronting difficult issues, dealing with resistance, active listening and negotiating work agreements. A variety of training methods are used: group discussions, self-analysis exercises, and role-playing with feedback and coaching.

5-7 November 1999
15-17 February 2000

Customer Focus Training

This two-day course will heighten the participants' awareness of customer satisfaction and help them to achieve the worthy goal of providing excellence of product and service to customers. The Wing's mission and vision are also addressed. Come and discover the "Mystery Shopper" experience.

19-20 October 1999

Leadership and Performance Management

This three-day course teaches the most effective approach to leadership for empowerment. Key subjects are: Leadership models, implementing change in a positive manner, establishing a climate for motivation, delegating effectively, Leadership styles using personality preference, time and performance management skills, and role playing.

5-7 October 1999
7-9 December 1999
21-23 March 2000

The 7 Habits of Highly Effective People

This four-day workshop addresses the whole person by stressing the alignment of personal goals with organizational goals stressing the four areas of life: the physical, mental, spiritual and social/emotional.

10-13 January 2000
10-13 April 2000

Mentoring

This AFRCP workshop will include an overview of the formal AFRC program as described in AFRC 36-3401. It will include elements of an informal mentoring process to include communication skills, good listening skills, conflict management and establishing a working agreement.

17 November 1999
9 February 2000

Tailor Made Workshops/Courses

We understand that many units may need some unique tailor-made classes to support issues they are dealing with. We are available at anytime to discuss your specific needs. Myers-Briggs Personality Typing can be used in several ways to compliment team building and communication skills. Please give us a call to design what you may need, even if you are not sure what that might be.

Classes are open to *everyone*. Family members and employers are also welcome. Please contact instructors Lt. Col. Armand Tourangeau or CMSgt. Kathy Wood to sign up or for more information. Class location and reporting instructions will be provided by memo prior to class start date.

Awards and Decorations

Meritorious Service Medal

Lt. Col. Karlene A. Devine**	439 ASTS
MSgt. Sharon L. Lausier	439 LSS
MSgt. James M. McKelligan	337 AS
MSgt. Sandra M. Michon**	439 AW
MSgt. Elton W. Wiehe, Jr.**	337 AS

Air Force Commendation Medal

Capt. Paul E. Goliber	439 CES
Capt. Frederick A. Swingle	337 AS
SMSgt. Patricia A. Byrnes**	439 AGS
MSgt. James J. Gallagher	439 CES
MSgt. William D. Groeber**	439 AGS
MSgt. Neal A. Jason	439 AGS
MSgt. Jerry L. Kaulback**	439 AGS
MSgt. Victoria A. Merry****	439 AGS
MSgt. Arthur J. Pollier	439 AGS
MSgt. Kenneth E. Schworm	439 AGS
MSgt. Kenneth M. Squier	439 AGS
TSgt. Eugene Bebeau**	439 AGS
TSgt. Harry T. Herbert	439 AGS
TSgt. Joseph M. Lemoine**	439 AGS
TSgt. Robert J. Menard	439 AGS
TSgt. James S. Rooney**	439 AGS
TSgt. Arthur B. Rouche**	439 LSS
TSgt. William A. Staryarsky***	439 AGS
TSgt. Vernon C. Terry**	439 AGS
TSgt. Frank W. Venturella, Jr.	439 ASTS
TSgt. Heather A. Zackaricz	439 AGS
SSgt. Gregory G. Becker**	439 AGS
SSgt. Timothy Boyer	439 AGS
SSgt. Stephen P. Butler ***	439 AGS
SSgt. Janet M. Creager**	439 MSS
SSgt. Todd J. Laskey	439 AGS
SSgt. Todd A. Roberts	439 AGS

Air Force Achievement Medal

SSgt. Michael A. Duchesne	439 SFS
SSgt. Scott A. Laflamme	610 SFS
SSgt. Anthony W. Lawrence	610 SFS
SSgt. Stephen M. Parsons	610 SFS

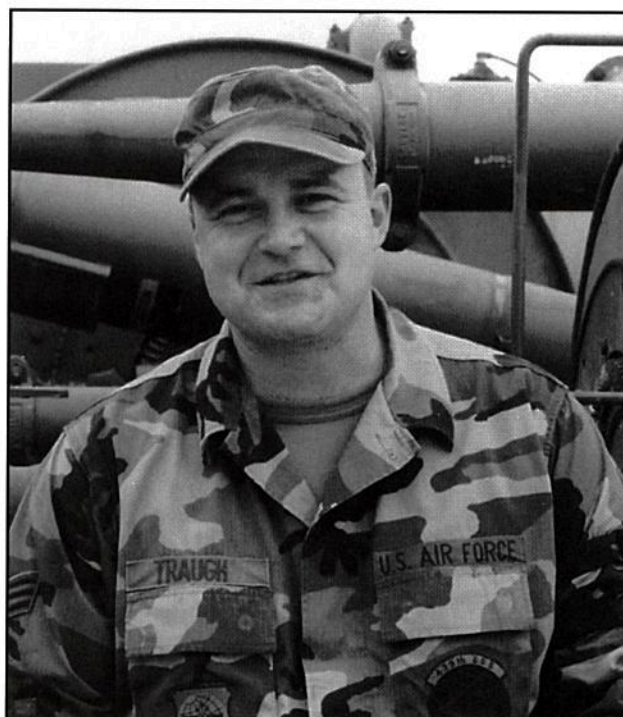
** second award

*** third award

**** fourth award

Patriot People

Name: Steve Traugh
Rank: SrA.
Age: 33
Address: Worcester, Mass.
Unit: 439th LSS
Position: NCOIC hydrant distribution
Civilian position: New England Tractor Trailer School
Favorite food: Lobster
Years of service: 6
Favorite sport: Cross Country skiing
Favorite hobby: Hiking
Ideal vacation: Hiking trip in Alps
Best way to relax: Walking
Preferred entertainment: Gardening
Favorite hero: Indiana Jones
Favorite music: Country Western
Favorite movie: *Indiana Jones and the Temple of Doom*
Favorite aircraft: A-10
Pet peeve: Bad drivers
What I would do if I won \$1 million: Cruise to Alaska



SSgt. Charlie Cangemi

SrA. Steve Traugh

Patriot Praises

Promotions

SMSgt. Hogan, Daniel G.
 MSgt. Ash, Deborah E.
 MSgt. Dupuis, Andrew J.
 MSgt. Wilson, David F.
 TSgt. Aziz, Stephen G.
 TSgt. Bolwell, Robert J.
 TSgt. Booker, Andrew A.
 TSgt. Bovino, Vincent T.
 TSgt. Daigneault, Scott C.
 TSgt. Gilbert, Mark D.
 TSgt. Kent, Michael M.
 TSgt. Manzelli, Michael
 TSgt. Morin, Donald R.
 TSgt. Pelka, Paul
 TSgt. Perreira, Edward A.
 TSgt. Williams, Gregory A.
 TSgt. Bergeron, Richard A.
 TSgt. Lowen, Robert J.
 SSgt. Baral, Samuel
 SSgt. Curry, Thomas F.
 SSgt. Duquette, Michael J.
 SSgt. Fernandez, Joseph J.
 SSgt. Hicks, William F.
 SSgt. Nothe, Albert W.
 SSgt. Perry, David S.
 SSgt. Piazza, Theresa
 SSgt. Rivet, Dawn
 SSgt. Roy, Steven P.
 SSgt. Swedock, Ava M.
 SrA. Brooks, Stephen R.
 SrA. Paul Lemay
 SrA. Marjault, Eric G.

SrA. McGrath, Karla M.
 SrA. Nopper, Christopher
 A1C Samuel, Daniel
 A1C Ryals, Amber L.
 Amn. Sturdivant, Syrina

Enlistments

SrA. Casey, Marykate
 A1C Cortes, Carmelo D.
 A1C Faho, Yann C.

Reenlistments

CMSgt. Lose, Lawrence B.
 CMSgt. Mackey, George F.
 CMSgt. Malek, Randy J.
 SMSgt. Duffy, John J.
 MSgt. Bieniek, Robert
 MSgt. Brainard, Edward H.
 MSgt. Gilliard, Prince B.
 MSgt. Hebert, Kenneth R.
 MSgt. Knutson, Robert N.
 MSgt. Messina, Vincent C.
 MSgt. Moulaison, Edward J.
 MSgt. Olearcek, Henry M. J.
 TSgt. Hillman, Helen M.
 TSgt. Hogan, Francis W.
 TSgt. Jimenez, Susan R.
 TSgt. May, Michael J.
 TSgt. Nunnally, Vonsicia
 TSgt. Silva, Sharon E.
 TSgt. Vincent, Edward R.J.
 TSgt. Warner, Ava M.

SSgt. Allison, James D., IV
 SSgt. Aurette, David
 SSgt. Aylward, James T.
 SSgt. Buechele, Bruce B.
 SSgt. Card, Timothy M.
 SSgt. Chenevert, Vincent E., Jr.
 SSgt. Fredette, Robert W.
 SSgt. Jones, Patricia A.
 SSgt. Kasaras, Jeffrey R.
 SSgt. King, David P.
 SSgt. Knight, Ralph E., Jr.
 SSgt. Lefebvre, Michelle C.
 SSgt. Moran, Robert E.
 SSgt. Sedelow, Gerald D.
 SSgt. Trudeau, John D.
 SrA. Castillo, Scott F.
 SrA. Bourque, Sarah H.
 SrA. Heath, Adam G.
 SrA. Howard, Robert A.

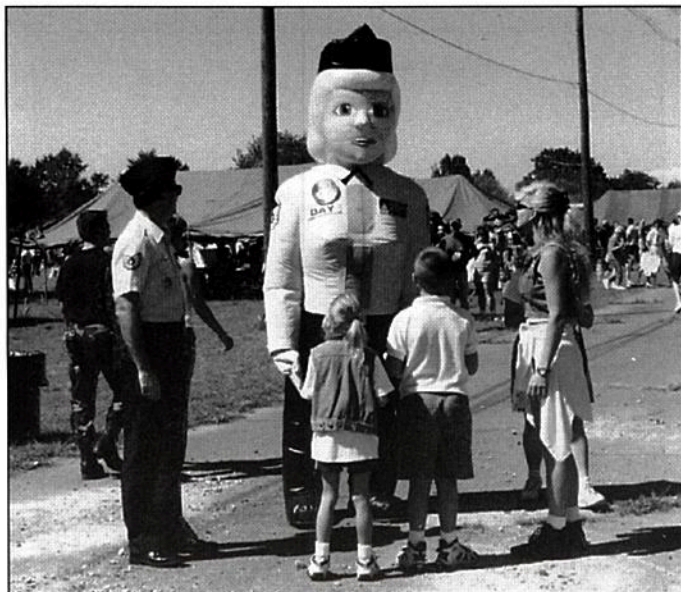
Retirements

MSgt. Chappuis, James G.
 TSgt. Lengel, Robert W.
 TSgt. Pollender, Nancy A.
 TSgt. Staszko, Mitchell E.

CCAF graduates

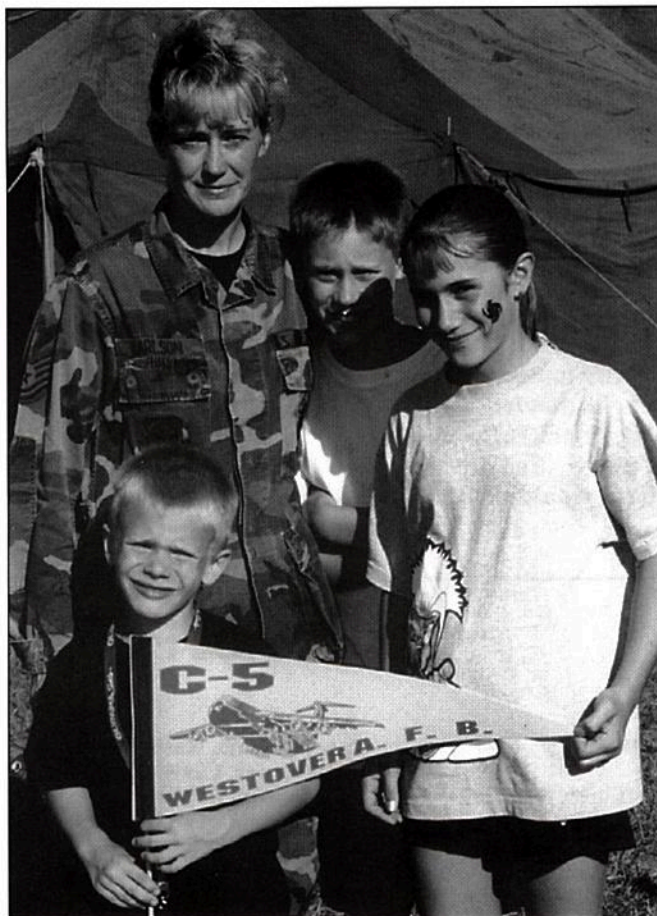


CMSgt. Kathy M. Wood	439 AW
SMSgt. Joseph Chaloux	439 OSS
SMSgt. Benedict B. Fiamma, Jr.	439 AES
TSgt. Lori D. Boucher	439 MSS
TSgt. Richard D. Bready	337 AS
TSgt. Michael Corcoran	337 AS
TSgt. Julianna M. Glahn	42 APS
TSgt. Francis Kelly	439 MSS
TSgt. Kevin Mattoon	439 MXS
TSgt. Joseph T. Quigley	439 AGS
TSgt. Michael Sutton	85 APS
SSgt. Laurie Briggs	42 APS
SSgt. Jeffrey M Cahill	337 AS
SSgt. Patrick K. Campbell	439 CES
SSgt. Kevin P. Chen	439 MXS
SSgt. Timothy M. Cullen	85 APS
SSgt. David Hawksley	439 SFS
SSgt. David P. King	439 AGS
SSgt. Sandra C. Mundt	439 MSS
SSgt. Peter N. Rogers	439 AW
SSgt. Shawn Quigley	439 CES
SrA. Joseph Fernandez	42 APS



Sun shines on picnic

(article on page 6)



AFTERNOON OFF — The Wing's annual family picnic was a sunny venue to show appreciation to all Westover employees and their families. The picnic was held Sept. 11.

photos by
MSgt. Sandi Michon

PATRIOT

PATRIOT online: <http://www.AFRC.AF.MIL/UNITS/439AW/Default.html>



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Published monthly for Patriots like TSgt. Robert G. Hannaford, of Worcester, Mass., and 2,416 members of the 439th AW at Westover ARB, and geographically separated units.